

## BUYING A CABANCO CABIN

### KEY INFORMATION SUMMARY

(For UK Consumer Customers – Made-to-Order Cabin Kits)

This summary highlights the most important points about buying a cabin kit from Cabanco.

Please read it alongside your quotation and our full Terms and Policies.

### What you are buying

- A made-to-order cabin kit, manufactured specifically to your agreed specification
- Supplied as palletised components for self-assembly or assembly by your chosen contractor
- No installation or assembly services are provided by Cabanco

### Made-to-order goods (important)

- All Cabanco cabins are made to order
- This means they are produced specifically for you and cannot usually be resold

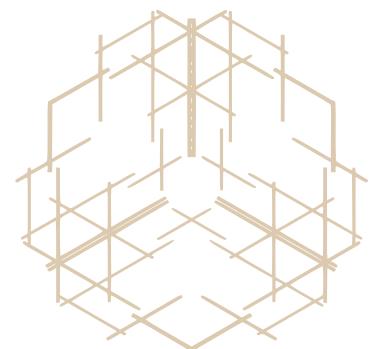
Because of this, the statutory 14-day “change of mind” cancellation right does not apply once your order is confirmed.

This does not affect your rights if goods are faulty or not as described.

### Price & payment structure

Unless stated otherwise in your quotation, payment is made in three stages:

1. 30% deposit – payable when your order is confirmed
2. 40% payment – payable when your production slot is confirmed
3. 30% balance – payable before dispatch



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Each stage reflects real costs such as materials, production scheduling and logistics.

Production and delivery will not proceed until the relevant payment has been received.

### When a contract is formed

- Your quotation is **not** a binding contract
- A contract is formed **only when Cabanco issues an Order Confirmation** after:
  - you accept the quotation, and
  - your deposit is paid

### Specification & changes

- You will be asked to confirm your cabin specification before production begins
- Once confirmed, changes may not be possible
- If changes are possible, they may involve additional cost and/or delay

### Delivery

- All cabin kits are delivered **palletised** via a pallet shipping network
- Delivery is to the **nearest safe kerbside drop point**
- You are responsible for ensuring:
  - suitable vehicle access
  - safe offloading space
  - appropriate storage once delivered

### Storage

If your cabin kit is complete but cannot be dispatched due to:

- delayed payment
- customer-requested delivery delay
- access issues

Cabanco may store the kit for a limited period and charge a **reasonable weekly storage fee**, notified in advance.



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### Cancellation after order confirmation

If you ask to cancel after your order is confirmed:

- We may agree, but cancellation charges may apply
- Charges reflect actual costs already incurred (materials, labour, supplier fees, storage, loss of resale value)
- We will explain how any charge is calculated

### Your statutory rights

Nothing in this summary affects your legal rights under the **Consumer Rights Act 2015**.

Goods must be:

- as described
- of satisfactory quality
- fit for purpose

If there is a problem, please contact us promptly.

### Who we are

Cabanco is a trading name of **Makers Mark Joinery Ltd**

Company number: **11890259**

Registered & trading address:

**Pontygafel Farm, Glandwr, Whitland, SA34 0YD**

VAT registered

✉ [hello@cabanco.co.uk](mailto:hello@cabanco.co.uk)

### Why we provide this summary

We want you to understand:

- what you are buying
- how payment and production work
- your rights and responsibilities

If anything is unclear, please ask before placing your order – we're happy to help.

