

ASSEMBLY, AFTERCARE & MAINTENANCE GUIDE

(Made-to-Order Cabin Kits)

This guide explains how to handle, assemble and maintain your Cabanco cabin kit, and what is (and is not) considered a defect.

Please read this carefully before and during assembly.

1. Your responsibility for assembly

Cabanco supplies **cabin kits only**.

- We do **not** assemble or install the cabin
- Assembly is carried out by **you or your chosen contractor**
- You are responsible for ensuring the kit is assembled:
 - in accordance with our drawings and guidance
 - on a suitable, level base
 - using appropriate tools and fixings

If you are unsure about any stage, we strongly recommend using a competent contractor.

2. Incorrect assembly (important)

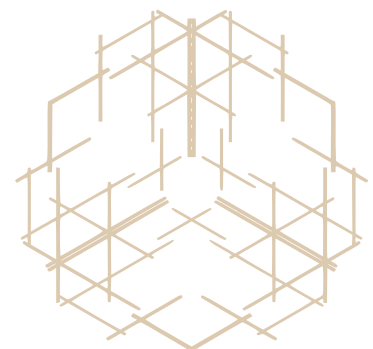
Cabanco is **not responsible** for:

- structural issues
- water ingress
- poor performance
- cosmetic defects
- damage to components

Where these result from:

- incorrect assembly
- failure to follow drawings or guidance
- unsuitable base or foundations
- modification of components
- third-party workmanship

This does not affect your rights if goods are faulty before assembly.



ASSEMBLY, AFTERCARE & MAINTENANCE GUIDE

3. Handling, storage & protection after delivery

Once delivered:

- risk passes to you
- components must be stored:
 - off the ground
 - protected from moisture
 - adequately ventilated

Cabanco is not responsible for damage caused by:

- prolonged exposure to rain or standing water
- improper storage
- site conditions beyond our control

4. Timber is a natural material

Timber is a natural product and will:

- expand and contract with temperature and humidity
- develop small gaps, surface checks or knots
- weather and change colour over time

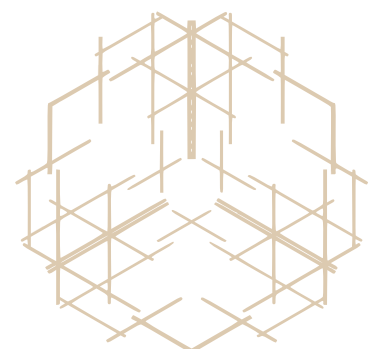
These characteristics are **normal** and **not defects**.

5. Maintenance responsibilities

To keep your cabin performing correctly, you must:

- apply protective finishes as advised
- maintain roof coverings and seals
- ensure adequate ventilation
- carry out routine inspections

Failure to maintain the cabin may result in deterioration that is **not covered** as a defect.



ASSEMBLY, AFTERCARE & MAINTENANCE GUIDE

6. What is considered a defect

A defect means:

- a manufacturing fault present at the point of delivery
- components not matching the agreed specification

It does **not** include:

- issues caused by assembly
- site or base problems
- normal timber movement
- cosmetic changes after exposure to weather

7. Reporting issues

If you believe there is a defect:

- notify us as soon as reasonably possible
- provide clear photographs and details
- do not proceed with assembly of affected parts until advised

This helps us assess and resolve issues fairly and efficiently.

8. Your legal rights

Nothing in this guide affects your statutory rights under the **Consumer Rights Act 2015**.

This guide should be read alongside Cabanco's Consumer Terms of Sale and related policies. In the event of any inconsistency, the Consumer Terms of Sale prevail.

